



Dedicated interface: availability and performance report - Version 1.0

ASPSP name	Jordan International Bank Plc													
Interface name/ID	Jordan International Bank Plc													
Report start date	01 Apr 2026													

Date	Uptime (%)	All downtime (%)	PISP Response Time (ms)	PISP PSU authentication time (ms) (OPTIONAL)	PISP CoF Time (Time F) (ms)	PISP Status Response (Time H) (ms)	AISP Response Time (ms)	AISP PSU authentication time (ms) (OPTIONAL)	CBPII CoF Response Time (ms)	CBPII PSU authentication time (ms) (OPTIONAL)	PISP Error rate (%) (exc OI DC)	AISP Error rate (%) (exc OI DC)	CBPII Error rate (%) (exc OI DC)	OI DC Error rate (%)
01 Apr 2026	100.00 %	0%	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
02 Apr 2026	100.00 %	0%	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
03 Apr 2026	100.00 %	0%	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
04 Apr 2026	100.00 %	0%	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
05 Apr 2026	100.00 %	0%	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
06 Apr 2026	100.00 %	0%	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]



26 Jun 2026	100.00 %	0%	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
27 Jun 2026	100.00 %	0%	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
28 Jun 2026	100.00 %	0%	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
29 Jun 2026	100.00 %	0%	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
30 Jun 2026	100.00 %	0%	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

PSU interface: availability and performance report

ASPSP name	Jordan International Bank Plc
Interface name/ID	Consumer Mobile App
Report start date	01 Apr 2026

Date	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)
01 Apr 2026	100.00%	0.00%	N/A	N/A
02 Apr 2026	100.00%	0.00%	N/A	N/A
03 Apr 2026	100.00%	0.00%	N/A	N/A
04 Apr 2026	100.00%	0.00%	N/A	N/A
05 Apr 2026	100.00%	0.00%	N/A	N/A
06 Apr 2026	100.00%	0.00%	N/A	N/A
07 Apr 2026	100.00%	0.00%	N/A	N/A



08 Apr 2026	100.00%	0.00%	N/A	N/A
09 Apr 2026	100.00%	0.00%	N/A	N/A
10 Apr 2026	100.00%	0.00%	N/A	N/A
11 Apr 2026	100.00%	0.00%	N/A	N/A
12 Apr 2026	100.00%	0.00%	N/A	N/A
13 Apr 2026	100.00%	0.00%	N/A	N/A
14 Apr 2026	100.00%	0.00%	N/A	N/A
15 Apr 2026	100.00%	0.00%	N/A	N/A
16 Apr 2026	100.00%	0.00%	N/A	N/A
17 Apr 2026	100.00%	0.00%	N/A	N/A
18 Apr 2026	100.00%	0.00%	N/A	N/A
19 Apr 2026	100.00%	0.00%	N/A	N/A
20 Apr 2026	100.00%	0.00%	N/A	N/A
21 Apr 2026	100.00%	0.00%	N/A	N/A
22 Apr 2026	100.00%	0.00%	N/A	N/A
23 Apr 2026	100.00%	0.00%	N/A	N/A
24 Apr 2026	100.00%	0.00%	N/A	N/A
25 Apr 2026	100.00%	0.00%	N/A	N/A
26 Apr 2026	100.00%	0.00%	N/A	N/A
27 Apr 2026	100.00%	0.00%	N/A	N/A
28 Apr 2026	100.00%	0.00%	N/A	N/A
29 Apr 2026	100.00%	0.00%	N/A	N/A
30 Apr 2026	100.00%	0.00%	N/A	N/A
01 May 2026	100.00%	0.00%	N/A	N/A
02 May 2026	100.00%	0.00%	N/A	N/A
03 May 2026	100.00%	0.00%	N/A	N/A
04 May 2026	100.00%	0.00%	N/A	N/A
05 May 2026	100.00%	0.00%	N/A	N/A



06 May 2026	100.00%	0.00%	N/A	N/A
07 May 2026	100.00%	0.00%	N/A	N/A
08 May 2026	100.00%	0.00%	N/A	N/A
09 May 2026	100.00%	0.00%	N/A	N/A
10 May 2026	100.00%	0.00%	N/A	N/A
11 May 2026	91.66%	8.34%	N/A	N/A
12 May 2026	100.00%	0.00%	N/A	N/A
13 May 2026	100.00%	0.00%	N/A	N/A
14 May 2026	100.00%	0.00%	N/A	N/A
15 May 2026	100.00%	0.00%	N/A	N/A
16 May 2026	100.00%	0.00%	N/A	N/A
17 May 2026	100.00%	0.00%	N/A	N/A
18 May 2026	100.00%	0.00%	N/A	N/A
19 May 2026	100.00%	0.00%	N/A	N/A
20 May 2026	100.00%	0.00%	N/A	N/A
21 May 2026	100.00%	0.00%	N/A	N/A
22 May 2026	100.00%	0.00%	N/A	N/A
23 May 2026	100.00%	0.00%	N/A	N/A
24 May 2026	100.00%	0.00%	N/A	N/A
25 May 2026	100.00%	0.00%	N/A	N/A
26 May 2026	100.00%	0.00%	N/A	N/A
27 May 2026	100.00%	0.00%	N/A	N/A
28 May 2026	100.00%	0.00%	N/A	N/A
29 May 2026	100.00%	0.00%	N/A	N/A
30 May 2026	100.00%	0.00%	N/A	N/A
31 May 2026	100.00%	0.00%	N/A	N/A
01 Jun 2026	100.00%	0.00%	N/A	N/A
02 Jun 2026	100.00%	0.00%	N/A	N/A



03 Jun 2026	100.00%	0.00%	N/A	N/A
04 Jun 2026	100.00%	0.00%	N/A	N/A
05 Jun 2026	100.00%	0.00%	N/A	N/A
06 Jun 2026	100.00%	0.00%	N/A	N/A
07 Jun 2026	100.00%	0.00%	N/A	N/A
08 Jun 2026	100.00%	0.00%	N/A	N/A
09 Jun 2026	100.00%	0.00%	N/A	N/A
10 Jun 2026	100.00%	0.00%	N/A	N/A
11 Jun 2026	100.00%	0.00%	N/A	N/A
12 Jun 2026	100.00%	0.00%	N/A	N/A
13 Jun 2026	100.00%	0.00%	N/A	N/A
14 Jun 2026	100.00%	0.00%	N/A	N/A
15 Jun 2026	100.00%	0.00%	N/A	N/A
16 Jun 2026	100.00%	0.00%	N/A	N/A
17 Jun 2026	100.00%	0.00%	N/A	N/A
18 Jun 2026	100.00%	0.00%	N/A	N/A
19 Jun 2026	100.00%	0.00%	N/A	N/A
20 Jun 2026	58.33%	41.67%	N/A	N/A
21 Jun 2026	100.00%	0.00%	N/A	N/A
22 Jun 2026	100.00%	0.00%	N/A	N/A
23 Jun 2026	100.00%	0.00%	N/A	N/A
24 Jun 2026	100.00%	0.00%	N/A	N/A
25 Jun 2026	100.00%	0.00%	N/A	N/A
26 Jun 2026	100.00%	0.00%	N/A	N/A
27 Jun 2026	100.00%	0.00%	N/A	N/A
28 Jun 2026	100.00%	0.00%	N/A	N/A
29 Jun 2026	100.00%	0.00%	N/A	N/A
30 Jun 2026	100.00%	0.00%	N/A	N/A



ASPSP name	Jordan International Bank Plc		
Interface name/ID	Consumer Website		
Report start date	01 Apr 2026		

Date	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)
01 Apr 2026	100.00%	0%	N/A	N/A
02 Apr 2026	100.00%	0%	N/A	N/A
03 Apr 2026	100.00%	0%	N/A	N/A
04 Apr 2026	100.00%	0%	N/A	N/A
05 Apr 2026	100.00%	0%	N/A	N/A
06 Apr 2026	100.00%	0%	N/A	N/A
07 Apr 2026	100.00%	0%	N/A	N/A
08 Apr 2026	100.00%	0%	N/A	N/A
09 Apr 2026	100.00%	0%	N/A	N/A
10 Apr 2026	100.00%	0%	N/A	N/A
11 Apr 2026	100.00%	0%	N/A	N/A
12 Apr 2026	100.00%	0%	N/A	N/A
13 Apr 2026	100.00%	0%	N/A	N/A
14 Apr 2026	100.00%	0%	N/A	N/A
15 Apr 2026	100.00%	0%	N/A	N/A
16 Apr 2026	100.00%	0%	N/A	N/A
17 Apr 2026	100.00%	0%	N/A	N/A
18 Apr 2026	100.00%	0%	N/A	N/A



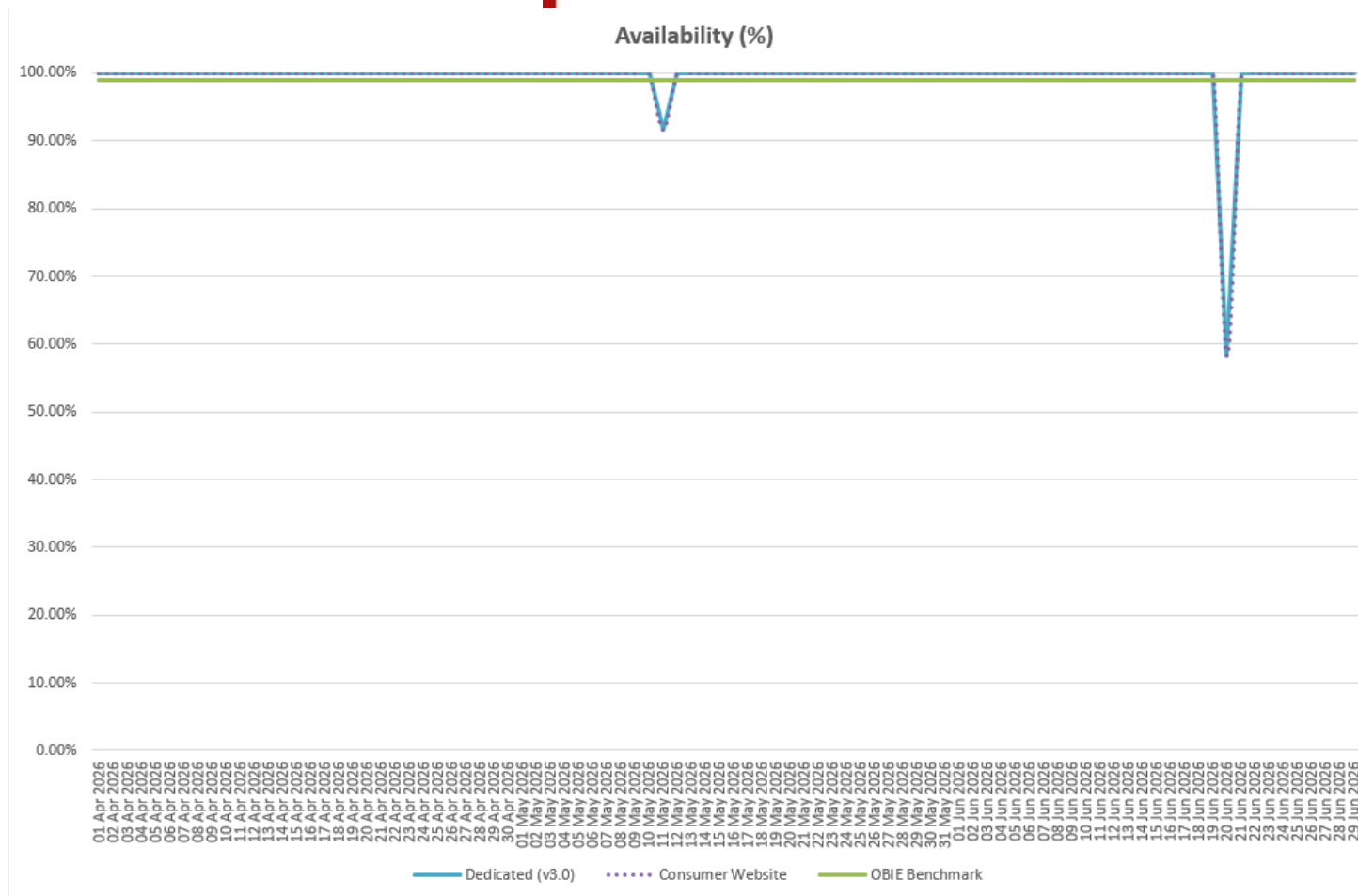
19 Apr 2026	100.00%	0%	N/A	N/A
20 Apr 2026	100.00%	0%	N/A	N/A
21 Apr 2026	100.00%	0%	N/A	N/A
22 Apr 2026	100.00%	0%	N/A	N/A
23 Apr 2026	100.00%	0%	N/A	N/A
24 Apr 2026	100.00%	0%	N/A	N/A
25 Apr 2026	100.00%	0%	N/A	N/A
26 Apr 2026	100.00%	0%	N/A	N/A
27 Apr 2026	100.00%	0%	N/A	N/A
28 Apr 2026	100.00%	0%	N/A	N/A
29 Apr 2026	100.00%	0%	N/A	N/A
30 Apr 2026	100.00%	0%	N/A	N/A
01 May 2026	100.00%	0%	N/A	N/A
02 May 2026	100.00%	0%	N/A	N/A
03 May 2026	100.00%	0%	N/A	N/A
04 May 2026	100.00%	0%	N/A	N/A
05 May 2026	100.00%	0%	N/A	N/A
06 May 2026	100.00%	0%	N/A	N/A
07 May 2026	100.00%	0%	N/A	N/A
08 May 2026	100.00%	0%	N/A	N/A
09 May 2026	100.00%	0%	N/A	N/A
10 May 2026	100.00%	0%	N/A	N/A
11 May 2026	91.66%	8.34%	N/A	N/A
12 May 2026	100.00%	0%	N/A	N/A
13 May 2026	100.00%	0%	N/A	N/A
14 May 2026	100.00%	0%	N/A	N/A
15 May 2026	100.00%	0%	N/A	N/A
16 May 2026	100.00%	0%	N/A	N/A



17 May 2026	100.00%	0%	N/A	N/A
18 May 2026	100.00%	0%	N/A	N/A
19 May 2026	100.00%	0%	N/A	N/A
20 May 2026	100.00%	0%	N/A	N/A
21 May 2026	100.00%	0%	N/A	N/A
22 May 2026	100.00%	0%	N/A	N/A
23 May 2026	100.00%	0%	N/A	N/A
24 May 2026	100.00%	0%	N/A	N/A
25 May 2026	100.00%	0%	N/A	N/A
26 May 2026	100.00%	0%	N/A	N/A
27 May 2026	100.00%	0%	N/A	N/A
28 May 2026	100.00%	0%	N/A	N/A
29 May 2026	100.00%	0%	N/A	N/A
30 May 2026	100.00%	0%	N/A	N/A
31 May 2026	100.00%	0%	N/A	N/A
01 Jun 2026	100.00%	0%	N/A	N/A
02 Jun 2026	100.00%	0%	N/A	N/A
03 Jun 2026	100.00%	0%	N/A	N/A
04 Jun 2026	100.00%	0%	N/A	N/A
05 Jun 2026	100.00%	0%	N/A	N/A
06 Jun 2026	100.00%	0%	N/A	N/A
07 Jun 2026	100.00%	0%	N/A	N/A
08 Jun 2026	100.00%	0%	N/A	N/A
09 Jun 2026	100.00%	0%	N/A	N/A
10 Jun 2026	100.00%	0%	N/A	N/A
11 Jun 2026	100.00%	0%	N/A	N/A
12 Jun 2026	100.00%	0%	N/A	N/A
13 Jun 2026	100.00%	0%	N/A	N/A



14 Jun 2026	100.00%	0%	N/A	N/A
15 Jun 2026	100.00%	0%	N/A	N/A
16 Jun 2026	100.00%	0%	N/A	N/A
17 Jun 2026	100.00%	0%	N/A	N/A
18 Jun 2026	100.00%	0%	N/A	N/A
19 Jun 2026	100.00%	0%	N/A	N/A
20 Jun 2026	58.33%	41.67%	N/A	N/A
21 Jun 2026	100.00%	0%	N/A	N/A
22 Jun 2026	100.00%	0%	N/A	N/A
23 Jun 2026	100.00%	0%	N/A	N/A
24 Jun 2026	100.00%	0%	N/A	N/A
25 Jun 2026	100.00%	0%	N/A	N/A
26 Jun 2026	100.00%	0%	N/A	N/A
27 Jun 2026	100.00%	0%	N/A	N/A
28 Jun 2026	100.00%	0%	N/A	N/A
29 Jun 2026	100.00%	0%	N/A	N/A
30 Jun 2026	100.00%	0%	N/A	N/A



Jordan International Bank Plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (FRN: 183722).

Registered in England and Wales (Company Number: 1814093). Registered Office: Almack House, 26-28 King Street, London SW1Y 6QW.